

Table B**Sample of 34 CIM Work Orders We Reviewed Related to Housing, Health Care, and Rehabilitation**

	CATEGORY	DATE	FACILITY	WORK ORDER DESCRIPTION
1	Housing	1/11/2024	B	Sink leak resulting in cell getting slowly flooded. Resolved by replacing part.
2	Housing	5/20/2025	A	Housing unit in Facility A down to one working showerhead.
3	Housing	4/1/2025	C	Toilet clogged and overflowing over the weekend. Resolved by clearing clog, no parts or materials used.
4	Housing	8/12/2024	B	Urinal clogged over weekend. Odor emanating throughout the area. Incarcerated individuals and staff complaining of nausea.
5	Housing	5/21/2025	B	Entire building not receiving hot water, including all cells, kitchen, and showers.
6	Housing	4/16/2025	B	Water leaking into two cells. Both contain mental health crisis beds, which are limited.
7	Housing	7/10/2024	B	ADA shower leaking, no other ADA showers available for use.
8	Housing	4/18/2025	D	Water leak on the ceiling caused the ceiling to sink and part of the ceiling to fall. Black mold growth accumulating. Addressed by installing a clamp to stop leak.
9	Housing	9/17/2024	A	Water fountain and water filter not functioning.
10	Housing	2/19/2025	A	HVAC system not working, heater shut off. Incarcerated individuals complaining about cold nights.
11	Housing	11/13/2024	C	Cell interior too hot. Incarcerated individual has heat-risk medication and asthma.
12	Housing	8/27/2024	B	Kitchen not receiving hot water. Water not sufficiently hot to sanitize dishes.
13	Housing	4/28/2025	D	Cell door malfunctioning and getting stuck.
14	Housing	8/29/2024	D	Metal plate covering the shower drain loose, plate easily slips to the side and exposes a hole. Slip hazard, and risk of using plate as weapon.
15	Housing	2/23/2024	B	Dust and dirt on walls and ceiling in gym.
16	Housing	12/8/2025	B	Tarp missing at the visitation yard, exposing the area to outside elements. Fourth request submitted.
17	Housing	11/6/2024	A	Tarp missing at the medication collection point outside the medical facility.
18	Health care	3/26/2024	D	Call box malfunctioning. Patient cannot hear nurse respond.
19	Health care	12/10/2025	C	Toilet in medical clinic clogged and overflowing.
20	Health care	9/3/2025	C	Temperature is outside of parameter for medical storage for medication.
21	Health care	3/14/2025	C	Roof leaking water into medical clinic, had to move psych technicians out of the room.
22	Health care	8/2/2024	D	Cabinet door broken, fall hazard.
23	Health care	7/8/2024	B	Leak in dental clinic, potential slip and fall hazard.
24	Health care	1/24/2024	B	Water damage from a water leak from the ceiling seeping through the walls where an otoscope and blood pressure cuff is mounted.
25	Health care	9/16/2024	B	One room in medical clinic experiencing no power.
26	Health care	6/24/2024	B	Temperatures in the X-Ray Room too high.
27	Health care	6/11/2024	B	No running water from the sink in a medical clinic area.

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CATEGORY		DATE	FACILITY	WORK ORDER DESCRIPTION
28	Rehabilitation	7/24/2024	C	Educational teachers having to cancel classes because of extreme heat and no ventilation. There are medically heat-sensitive individuals in these classes and this is causing an ADA issue.
29	Rehabilitation	6/17/2024	D	The A/C in the old vocational computer classroom on Facility D is not functioning. This is an area that needs to be temperature controlled due to the fact that most of the supplies/equipment need to stay cool.
30	Rehabilitation	1/28/2025	D	Facility D vocational building has two broken windows.
31	Rehabilitation	2/5/2024	A	Roof leaking in the vocational sheet metal classroom is creating a fall and slip hazard, so multiple ADA individuals cannot participate in the program.
32	Rehabilitation	11/1/2024	B	Roof leaking into education area. Education unable to have class.
33	Rehabilitation	8/2/2024	A	Exterior lights off in education building.
34	Rehabilitation	1/29/2024	A	Education area experiencing roof leaks in multiple locations. Computers and other electronic teaching aids at risk of being damaged.

Source: CDCR's Tririga data.