

Table 3**Infrastructure Problems at CIM Affected Incarcerated Individuals' Access to Housing, Education and Rehabilitation Programs, and Health Care**

PROBLEM	NUMBER (2024-2025)	IMPACT
Plumbing Failures	2,428 plumbing-related work orders	• Loss of access to working toilets, showers, and sinks. • No hot water for bathing or cleaning. • Inability to maintain hygiene. • Delays for toileting. • Flooding in cells, common areas, kitchens. • Disrupted sleep leading to missed programming. • Additional hardships for those with medical and ADA conditions.
Leaking Roofs and Water Intrusion	109 roof-related work orders	• Damaged, sagging, or collapsing ceilings and mold. • Flooding in cells, dorms, gyms, meal areas, and health areas. • Cells going out of service and displacement of individuals to other cells. • Disrupted sleep leading to missed programming. • Canceled vocational programs and education classes. • Hazards requiring buckets and trash bags in living areas.
Temperature Extremes (Heat and Cold)	58 days with indoor temperatures $\geq 90^{\circ}\text{F}$ 433 HVAC-related work orders	• Excessive temperature swings; hot in summer and uncomfortably cold at night and in winter. • Frequent activation of mandated heat protocols requiring staff to make frequent rounds to check on the welfare of the incarcerated population. • Disrupted sleep leading to missed programming. • Canceled education classes. • Health risks for individuals with respiratory conditions or those taking heat-sensitive medications. • Increased tension and volatility between staff and incarcerated population during extreme heat.
Culinary Infrastructure Problems	729 culinary-related work orders	• Out-of-date kitchen design requires staff to transport all prepared food for Facility B from another facility by truck. • Inadequate hot water in scullery areas, limiting proper sanitization of trays and utensils. • Inadequate sinks requiring use of food-grade containers for sanitization. • Steam-line failures leading to kitchens becoming inoperable. • Meal delays. • Limited refrigeration and food-prep capacity, requiring workaround solutions and alternative menus. • Incarcerated individuals' concerns over cleanliness and food safety and quality.

Source: Tririga work orders, Notice of Unusual Occurrence data, and interviews with staff and incarcerated individuals.