

Table 1**Some Adjudication Unit Field Offices Exceeded the Statewide Average Times for Claim-Processing Benchmarks During Fiscal Year 2022–23**

FIELD OFFICE	# OF CLAIMS RECEIVED (% OF STATEWIDE)	STAGE 1: 30 DAYS ALLOWED		STAGE 2: 90 DAYS ALLOWED		STAGE 3: 15 DAYS ALLOWED		135 DAYS MAXIMUM ALLOWED
		# OF CONFERENCES SCHEDULED (% OF STATEWIDE)	AVERAGE # OF DAYS TO DETERMINE IF HEARING NEEDED	# OF HEARINGS SCHEDULED (% OF STATEWIDE)	AVERAGE # OF DAYS TO HOLD HEARING AFTER DETERMINATION MADE	# OF DECISIONS ISSUED (% OF STATEWIDE)	AVERAGE # OF DAYS FROM END OF HEARING TO DECISION ISSUED	AVERAGE # OF DAYS TO ISSUE A DECISION AFTER CLAIM RECEIVED
Statewide	39,336 (100%)	22,100 (100%)	386	26,229 (100%)	636	3,107 (100%)	111	890
Bakersfield	2,331 (6%)	1,058 (5%)	176	1,267 (5%)	238	59 (2%)	184	574
Fresno	2,060 (5%)	1,029 (5%)	200	1,191 (5%)	235	107 (3%)	181	538
Long Beach	2,957 (8%)	1,662 (8%)	448	2,120 (8%)	865	140 (5%)	79	972
Los Angeles	3,494 (9%)	2,054 (9%)	677	2,559 (10%)	666	537 (17%)	153	1,123
Oakland	2,964 (8%)	1,666 (8%)	549	2,557 (10%)	1091	201 (6%)	53	1,483
Redding	1,159 (3%)	528 (2%)	184	558 (2%)	314	80 (3%)	23	491
Sacramento	3,308 (8%)	1,797 (8%)	369	1,841 (7%)	285	349 (11%)	26	591
Salinas	747 (2%)	367 (2%)	333	423 (2%)	410	64 (2%)	42	563
San Bernardino	4,644 (12%)	3,240 (15%)	379	3,666 (14%)	785	272 (9%)	67	974
San Diego	3,162 (8%)	1,746 (8%)	293	1,952 (7%)	709	246 (8%)	285	863
San Francisco	1,151 (3%)	345 (2%)	555	610 (2%)	1,034	88 (3%)	183	1,435
San Jose ¹	2,076 (5%)	1,061 (5%)	422	1,130 (4%)	408	179 (6%)	59	708
Santa Ana	2,678 (7%)	1,954 (9%)	333	2,364 (9%)	836	196 (6%)	122	1,167
Santa Barbara	1,358 (3%)	894 (4%)	203	943 (4%)	260	77 (2%)	138	585
Santa Rosa	1,198 (3%)	649 (3%)	334	746 (3%)	415	113 (4%)	11	635
Stockton/Lodi	1,791 (5%)	545 (2%)	427	580 (2%)	546	136 (4%)	73	645
Van Nuys	2,258 (6%)	1,505 (7%)	360	1,722 (7%)	364	263 (8%)	48	722

Source: Analysis of LCO fiscal year 2022–23 wage claim data.

Notes: Rounding of numbers may prevent percentages from totaling 100.

As [Appendix B](#) discusses, we found the LCO's data to be of undetermined reliability; however, the data were the best available source of information on wage claims.