

Table 4
San Jose Did Not Always Clearly Define Performance Measures or Ensure It Received Performance Reporting in the Service Provider Agreements We Reviewed

VENDOR / AGREEMENT NUMBER / FISCAL YEAR	AGREEMENT AMOUNT	FUNDING SOURCE(S)	SERVICES	PERFORMANCE MEASURES CLEARLY DEFINED?	RECEIVED PERFORMANCE REPORTING?
Destination: Home SV HTF-16-011C 2020-21	\$3,000,000	Homeless Housing, Assistance and Prevention (HHAP)	Employment Initiative and Homelessness Prevention System	III-Defined	Yes
Destination: Home SV HTF-16-011D 2020-21	2,735,000	Measure E	Homelessness Prevention System	III-Defined	Incomplete
People Assisting the Homeless (PATH) ESG-20-EC01 2020-21	2,066,188	Emergency Solutions Grants—CARES Act Round 2 (ESG-CV2)	Service Outreach Assistance and Resources (SOAR)	III-Defined	Incomplete
The Health Trust HALA-17-003C 2020-21	234,956	General Fund	Rapid rehousing—Supportive services	III-Defined	Not Received
Destination: Home SV HTF-21-004 2021-22	4,800,000	HHAP2 Measure E	Homelessness Prevention System	III-Defined	Incomplete
Opening Doors 2020 647021 2021-22	187,000	General Fund	Downtown Meals and Services Program	III-Defined	Incomplete
LifeMoves ESG-21-003A 2021-22	2,000,000	General Fund and Housing Authority Litigation Award	Rapid rehousing	III-Defined	Yes
Abode Services GF-20-005B 2021-22	1,746,264	HomeKey Housing Homeless Program	SureStay Hotel	None	Not Received
Sacred Heart Community Service CPS-20-003 2021-22	1,000,000	Community Development Block Grant—CARES Act Round 1 (CDBG-CV1)	Emergency Rental Assistance Program—COVID-19 Case Management	III-Defined	Incomplete
Sacred Heart Community Service GF-20-007A 2022-23	12,305,942	Emergency Rental Assistance Program (ERAP)	Emergency Rental Assistance Program	III-Defined	Incomplete
Destination: Home SV HTF-21-004A 2022-23	8,000,429	Measure E	Homelessness Prevention System	III-Defined	Incomplete
People Assisting the Homeless (PATH) GF-19-013C 2022-23	2,880,000	HHAP	Emergency Interim Housing (EIH) at Evans Lane	III-Defined	Not Received
People Assisting the Homeless (PATH) ERF-22-10018-01 2022-23	801,000	Encampment Resolution Fund (ERF)	Safe Encampment Resolution	III-Defined	Incomplete
HomeFirst Services of Santa Clara County ESG-20-002B 2022-23	300,000	Measure E	Rapid rehousing program	III-Defined	Yes

Source: San José agreement files and auditor assessment.