

Table 2
LADPH's Engagement Activities Had Shortcomings

ENGAGEMENT ACTIVITY	LIMITATIONS TO ACTIVITY
CAC Meetings	LADPH is provided minimal time to engage with the community, speaking on average for fewer than 10 minutes per meeting and having limited opportunities to respond to residents' concerns. LADPH's deputy director of health protection indicated that the department does not know how many residents attend or watch these meetings because another county department facilitates the meetings.
Nurse Hotline	This is a passive activity that requires community members to call LADPH. About 65 individuals have called as of the conclusion of our audit's fieldwork.
Door-to-Door Survey Promotion	LADPH's staff made in-person contact with a small percentage of community members. In more than 90 percent of the locations they visited, the staff left written materials because they did not encounter anyone at the location.
One-Time Activities	These were one-time actions, such as a town hall event, that occurred during the first year of LADPH's response to the landfill reaction.

Source: Publicly available documents and documents provided by LADPH.

Note: LADPH has also attended meetings of the Castaic Town Council. However, we did not identify sufficient evidence to comment on whether these meetings had shortcomings.